

### 2016 – 2017 AGENCY ACCOMPLISHMENTS

Mission: Promoting Wellness, Dignity and Independence for Seniors

#### **HEALTH CENTER**

In partnership with San Francisco's Department of Public Health, Curry offers preventive and primary health care by appointment, on a drop-in basis, and through house calls. Services include pharmacy, podiatry, psychiatry, eye-screening, and women's health.

**Quality Measures:** The entire health care team worked hard with the Quality Improvement Work Plan, which is our template for reporting monthly updates of quality activities and progress toward measureable goals.

- Smoking Cessation Referral Offered Goal 69%; Result 97%
- Cervical Cancer Screening Goal 56%; Result 67%
- Eye (Retinal) Exams Goal 60%; Result 71%
- Women's Health Fair: This annual Fair offered incentives to patients: healthy snacks, door prizes, gift bags, and gift cards; provided flu shots and blood-pressure checks to participants; showed an educational documentary and answered women's health questions; and quizzed participants on their breast cancer knowledge.
- **By-the-Numbers:** 1,244 patients were served with a total of 7,107 appointments or 5.7 appointments per year per patient. Doctors and nurses made 447 home visits.

#### CASE MANAGEMENT

Case Management collaboratively assesses the needs of the clients and their support system and arranges, coordinates, monitors, evaluates, and advocates for services to meet each client's complex needs. The Core focus of Case Management is to maintain a supportive relationship with the client in order for him or her to accept and benefit from services.

- **By-the-Numbers:** Served a total of 373 clients with the following outcomes:
  - · Secured housing for 27 formerly homeless seniors
  - Stabilized the living situations for 33 seniors at risk of losing their housing
  - Completed 624 home visits

#### **BEHAVIORAL HEALTH**

Mental health and substance abuse services are provided to seniors who have clinical depression or anxiety and /or addiction issues that interfere with everyday functioning. This work is done through individual/group counseling, home visits, and our Peer Program. Curry is one of the few programs that provide therapy in the home for those seniors who are too frail or fearful to leave their homes.

- > Peers: The Peer Outreach staff connected with 61socially isolated older adults, completing 1,179 visits.
- By-the-Numbers: 63 in-home counseling hours were provided for seniors too frail to leave their rooms or apartments, for a total of 856 total counseling sessions.

#### **SENIOR CENTER**

The programs offered prioritize emotional and physical health, education, reduction of isolation, and community engagement. The Center sponsors all social and cultural activities, the Computer Lab, and translation in seven languages.

- Computer Lab: Open lab hours are bolstered by tutors covering social media, medical research, handheld tablets, smart phones, music downloads, and Skyping in Cantonese, English, Russian, and Vietnamese. Seniors benefitted from 624 tutoring hours.
- LGBT Outreach: A new partnership with the Shanti Project provided two dedicated staff to connect and plan social and support programming for LGBT seniors. The program started in April and served 28 seniors with 61 hours of activities.
- Translations: Over 534 hours of translation were provided, including 308 of medical translations and 4,629 of activities (events, parties, classes, and outings).

#### **DINING ROOM**

In partnership with Project Open Hand, Curry Senior Center operates a breakfast and lunch program every day of the year.

By-the-Numbers: With over 8,000 hours of volunteer help, Curry served 48,220 Breakfasts and 70,318 Lunches. The meals were accompanied by Bingo every Wednesday and Sunday.

#### **NEIGHBORHOOD ORGANIZING**

Curry leadership staff are very active in various neighborhood organizations, ensuring that the needs of elders are being addressed. Membership includes the Tenderloin Health Improvement Project, organized by Saint Francis Memorial Hospital. Curry staff also became active participants in the Golden Gate Block Safety Committee, Safe Passages, and the Vision Zero safety campaigns. Staff have also joined the board of directors of the Tenderloin Community Benefit District.

#### HOUSING

Curry owns and operates 13 apartments for formerly homeless seniors and provides integrated services for their care. In the past year, Curry has expanded its housing-based support services by providing two support services staff to longtime partner the Cadillac Hotel. Curry also started a new Wellness Nursing Program—comprised of a Wellness Nurse and two bi-lingual health educators—located in three senior residences owned and operated by partner Tenderloin Neighborhood Development Corporation.

Tenderloin Neighborhood Development Corporation (TNDC). We are piloting a program to offer Wellness Nursing in three of TNDC's buildings:









Willie B. Kennedy Apartments

**Rosa Parks Apartments** 

# **Major Donors**

July 1, 2016 - June 30, 2017

With deep gratitude, Curry Senior Center acknowledges the institutional and individual contributions made by our primary supporters. We could not do our work in the community without your support.

#### Corporate and Foundation Support

#### **Individual Support**

Abraham Ayad Memorial Fund Aegis Living Anonymous Bank of Guam Joseph L. Barbonchielli Foundation **Bi-Rite Market** California Pacific Medical Center Caritas Management Corporation Community Thrift Store Crescent Porter Hale Foundation Dolby Laboratories, Inc. Myrtle V. Fitschen Charitable William G. Gilmore Foundation Home Instead Senior Care, San Francisco InFlowTech, Inc. John Wiley Publishers Kaiser Permanente Kato, Feder & Suzuki McKesson Foundation, Inc. Metta Fund Morgan Stanley Foundation Henry Mayo Newhall Foundation Pacific Union International Community Fund Platinum Credit Solutions Polytech Associates Inc. Princeton Area Community Foundation Redwood Trust Reed Smith, LLP Eli & Mae Rosen Foundation Saint Francis Foundation Salesforce.com Foundation The George H. Sandy Foundation The San Francisco Foundation San Francisco Giants San Francisco International Airport San Francisco Police Officers Association SFPOA Community Service Committee Elinor Smith Charitable Trust Sterling Bank & Trust Tenderloin Neighborhood Development Corporation Twitter, Inc. Wells Fargo Community Support Campaign Yammer Inc. Zendesk, Inc.

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## Major Donors continued

#### Individual Support continued

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### Year-End Financials, July 1, 2016 - June 30, 2017

Support & Revenue		
Govt Grants & Contracts Fundraising Other	\$2,267,273 770,249 \$59,979	73% 25% 2%
Total	3,097,501	
Free rent	50,000	
per audit	\$3,147,501	

	Expenses		
	Programs & Services Management & General Fundraising	\$2,343,192 462,713 304,665	
		3,110,570	
	Free rent	50,000	
	Total	\$3,160,570	

75% 15% 10%