

# ANNUAL REPORT

Fiscal Year July 1, 2022 – June 30, 2023



Health Care



Socialization



Case Management



Meals



Tech & Wellness Hub+



Housing



Awards

## Contents

Executive Director and Board President Letter.....	2
Curry Board and Staff.....	3
Impacts on the Social Determinants of Health.....	4-7
Gala Honorees .....	8
Acknowledging Our Supporters .....	9-10
Financials.....	11
Curry Older Adults Out and About Enjoying The City.....	12

Dear Friends,

Curry Senior Center's *Web of Connectivity* continues to evolve. Our founding purpose, conceived over 50 years ago, was to link older adults in San Francisco's Civic Center to nearby, age-appropriate healthcare and nutritious foods. Now, our mission of enabling older adults to remain living in the community with wellness, dignity, and independence, is informed by research, current events, lived experiences, and equity work.

Driven by our person-centered approach to care, Curry Senior Center has garnered local, state, and national recognition. The increased use of data and evaluation tools coupled with the continued commitment to fair hiring practices, and access to professional development for employees all contribute to Curry's ability to better serve older adults, resulting in reduced isolation, improved health, and increased quality of life.

As Curry Senior Center continues to create safe, accessible, and enjoyable spaces for older adults, this report serves as a way for us to update you — our friends, families, and supporters on our mission. Within this 2022-2023 Annual Report are highlights from the number of clients served to the completion of the new Technology and Wellness Hub+. Most importantly, we acknowledge you — our collaborative partners, private funders, and the City of San Francisco — for your continued support and investment in the care of older adults living in the Civic Center.

We appreciate and thank you.

Sincerely,

  
Shirley Quitugua  
Board President

  
David Knego  
Executive Director

## National Recognition for Curry



### Peer Program

**Curry's Peer Program** is now listed on the Centers for Disease Control and Prevention website as a program to be replicated nationwide to reduce isolation and ameliorate some of the mental health challenges attributed to older adult isolation.

### Lived Experience Matters

Curry Senior Center's Derrion Williams and Harry Wong were featured at the United for Health Equity in Aging Summit in July 2023. Scan to hear their stories of how environment and access impact health.



# Curry Board and Executive Leadership



The Curry Board at the Soon-to-Open Technology and Wellness Hub+

## Board of Directors

Shirley Quitugua — *Board President*  
Jim Illig — *Vice President*  
Diane Sklar, MD — *Secretary*  
David Bickham — *Treasurer*

Jonrie Dávila  
Diane Dwyer  
Ja Eun Guerrero Huh, LCSW  
Brittany Kuykendall  
Hannah Lincecum  
John McKinnon  
Alycia Norton  
Isis Spinola-Schwartz  
Kealy Spring  
Richard Sullivan  
Connie Perez Wong  
Wendy Zachary, MD

## Executive Leadership

Ruben Chavez  
*Deputy Director*

April Cheung  
*Charge Nurse*

Erik Everts  
*LGBTQ+ Mental Telehealth  
Program Manager*

Soroush Fadaeinejad  
*LGBTQ+ Program Manager*

Rashaad Bess  
*Drop In Center Program Manager*

Arlo Bushnell  
*Director of Development*

Phillip Gerson  
*Technology Programs Manager*

Daniel Hill  
*Senior Program Manager*

David Knego, MSW  
*Executive Director*

Toby Shorts  
*Social Services Director*

Simone Sims  
*Support Services Programs Manager, The  
Cadillac Hotel*

Judy Siu  
*Community Programs Manager*

Ann Tuszynski, LCSW  
*Director of Clinical Programs*

# Social Determinant(s) of Health: Economic Stability



Almost all Curry clients live on low or minimal income. Because of this, when financial changes or emergencies occur, they rarely have additional funds to draw upon, and often are at-risk of eviction from their homes. By allocating Curry Client Assistance Funds and coordinating resources with other nonprofits, Curry is able to help fill this gap for many clients.

In the past year, one of Curry's top priorities has been guaranteeing all clients benefit from California's new Medi-Cal CalAIM Initiative, which expands payments on additional services in direct support of Medi-Cal recipients including housing support, medical respite, in-home assistance, medically tailored meals, and peer support.

To meet this goal, implementing a coordinated organization-wide effort is required, including recruiting additional bilingual and culturally aware staff, training across all departments, certifying supervisors, and adapting billing systems for reimbursement of services. Phase One of the CalAIM implementation successfully assisted 219 Curry Case Management clients in applying for, and retaining expanded Enhanced Case Management benefits.

Continuing forward, Curry aims to provide all current and future clients with the knowledge and face-to-face support they need to access these expanded benefits and services.



## Additional Financial Assistance

During Fiscal Year 2022–2023, Curry provided **\$45,574 in client assistance funds to 313 clients** organization-wide. The greatest percentage was used to provide clients with reliable transportation to medical and social services appointments.

This represents a **30% increase in assistance** from last year.

In addition, Curry distributed rental assistance, which allowed **47 older adults at risk of eviction** to remain housed.

# Social Determinant(s) of Health: Access to Health



**and Community Health Workers** assist clients in following medication and physical activity recommendations, adhering to hospital discharge plans, and arranging for transportation and accompanying clients to medical appointments.

**Stepping Stone Adult Day Health Centers and BAART Contracts for Behavioral Health:** Curry's Behavioral Health Therapist provides **55 hours a month of services** at Stepping Stone Adult Day Health and Bay Area Addiction Research and Treatment Center (BAART).

*"Curry's Behavioral Health Navigator for our Substance Use Disorder program has been extremely effective in assisting clients to and from their individual and group SUD appointments, going to the doctor, getting an I.D. from the DMV, or attending Social Security appointment to apply or reapply for MediCal or SSI."*

At Stepping Stone Adult Day Health Centers, Curry's Therapist completed initial mental health assessments, reassessments, as well as providing consultation and supervision for their entire social work staff. The Therapist also works at BAART, a medically-assisted outpatient treatment facility that provides ongoing one-to-one and group therapy to adults and older adults.

**Curry Health Clinic** — In partnership with the San Francisco Department of Public Health, Curry Health Clinic provided primary care for vulnerable older adults **who made 12,134 visits** — approximately **9 per patient** during the year.

## Collaborations with Local Health Institutions

**Saint Francis Memorial Hospital After Discharge Followup:** At-risk older adults frequently cycling through the Emergency Department have long been a challenge at Saint Francis Memorial Hospital. These patients require more assistance than most, oftentimes needing intensive help coordinating continued health care and stabilizing their housing. This is where Curry bridges the gap. To date, Saint Francis has called upon Curry's Case Management Program to assist on roughly **40 of their Emergency Department patients on discharge**.

Homelessness and inadequate access to consistent means of communication are among the challenges older adults face when managing their health care. In an effort to keep older adults out of the Emergency Department, our case managers partner with community resources like Homebridge and Meals on Wheels to help older adults attend medical appointments, manage medications, find primary care providers, and obtain health insurance and Social Security benefits.

As part of our comprehensive approach, **Curry's Behavioral Health Navigators**

## Spotlight:

As the **Mental Health Service Act Team of the Year**, Curry's Drop-In Center delivered innovative programming that addressed the needs of older adults through Wellness and Recovery, Substance Use Disorder, and Mental Health services. The Drop-In Center worked with 266 older adults this year, many whom are homeless and isolated. Of the older adults who attended three or more activities, **94%** reported feelings of increased socialization.



## Social Determinant(s) of Health: Education Access and Quality

Curry encourages clients to participate in ongoing remote and on-site educational opportunities focused on Health and Wellness and Technology Training.

Wellness Classes include small group nutrition, cooking, financial management and literacy, and more. In summer 2023, **88% of older adults reported that programs at Curry Senior Center strengthened their ability to manage their health.**



Gardening Classes



Exercise Classes



Art Classes

### Curry Tech Support

Curry Tech Navigators play a vital role in keeping our older adults connected. One-on-one Drop-In Tech Support, personal tutoring, and internet connection are a few of the services provided by our staff. Technology Support is now offered in Cantonese, English, Spanish, and Vietnamese.

291

Older adults received Tech Support

40

Tablets Distributed

591

Hours of 1-1 Tech Support including arrangements for home WiFi connection using the Affordable Connectivity Programs



## Spotlight: Special Grant LGBTQ+ Mental Health Telehealth

In 2022, Curry was awarded a two-year contract to develop a Telehealth Mental Health program for LGBTQ+ older adults city-wide. To date, 110 older adults from Curry, Open House, Shanti, and OnLok are enrolled in a 10-week technology training, with an additional 108 older adults receiving tech support, wifi in the home and tablets.

Recently, the new LGBTQ+ Digital Mental Health Pilot Program onboarded 15 independent Mental Health Providers. Having completed a custom, six-hour online course designed to center their focus on the unique needs of San Francisco's 60+ year-old LGBTQ+ community, the Mental Health Providers offer affirming, compassionate, and culturally humble online counseling.

## Social Determinant(s) of Health: Neighborhood and Built Environment

Residents of San Francisco's Tenderloin and Mid-Market neighborhoods face challenges on a daily basis. In addition to advocacy work for safe streets and open space, Curry provides supportive housing and expanded space for services and outreach to local businesses to foster a safe, supportive community for older adult residents.



### Technology and Wellness Hub+

With the support of Curry's community funders, Curry was able to lease and make tenant improvements to an additional street-level space at 520 Turk Street. Located in a new residential building at Turk and Larkin Streets, across from the Federal Building, the addition allows Curry to accommodate for growing staff and programming.

By imparting needed skills and knowledge of community and online resources, the programs offered within the new Technology and Wellness Hub+ will support client self-sufficiency. These practical trainings counter social isolation, bolstering wellbeing in older adults. **The Hub opened with the first LGBTQ+ Lunch Bunch on November 1 and will celebrate its opening in March 2024 when the American Society on Aging Conference is in San Francisco.**

### Supportive Housing at the Cadillac Hotel

Since 2020 Curry has been providing supportive services to older adults at the 150-room Cadillac Hotel. With assistance from Curry Case Managers, **90% of residents maintained their housing, with ten new residents moving in for housing and services in 2022-2023.**

On-site practical support and medical services are provided to residents by a Registered Nurse and three Community Health Workers. The Community Health Workers are part of a San Francisco Community Clinics Consortium workforce development program focused on improving the health of low-income residents of San Francisco through training, support, and the expanded use of Community Health Workers/Promotoras.

In 2022, **57 Cadillac tenants increased their income from the year before.** Curry staff assisted older adults in receiving County Adult (General) Assistance Program cash assistance and job services, proving their disability status so they may receive Supplemental Security Income (SSI), and advocating that each received their annual benefit increases.

## Spotlight: Curry Community Ambassadors



Data collected in 2020 found that Vietnamese, African American, and LGBTQ+ older adults accessed social services less than other San Francisco residents. In an effort to combat this, and as part of our contract with the San Francisco Department of Disability and Aging Services, Curry Community Ambassadors Devyn Jefferson and Trang Ngo engaged and educated 55 Tenderloin businesses and organizations on how to better support their older adult population. Curry Ambassadors provided residential hotels, temples, coffee shops, and grocery stores with information on community resources and services available to vulnerable older adults. Many of them isolate at home due to the anxiety they feel about their safety and disability.



# Gala Honorees

## Curry Senior Center — A Web of Togetherness, September 29, 2023



Shaun Ninan, Reena Ninan, and Brian Sherman who accepted the award on behalf of Delta Dental Foundation.

### Francis J. Curry Award Honoree Delta Dental Foundation

Curry Senior Center granted the Francis J. Curry Award to Delta Dental Foundation in recognition of the company’s leadership and service to older adults needing health and social care. The Delta Dental Foundation’s recent donation was instrumental in the campaign for our new Tech and Wellness Hub+.



Bottom Left-Right: Bayron Wilson, Lena Miller, Founder and CEO, Guillermo Magallanes. Top Left-Right: Dave Knego, Brian Sheppard and Artie Gilbert.

### The Joseph Mignola, Jr. Award Honoree Urban Alchemy

Curry was happy to present the Joseph Mignola, Jr. Award to Urban Alchemy whose friendly and reassuring Public Safety Practitioners help older adults navigate Civic Center sidewalks and cross streets. Urban Alchemy engages in situations where extreme poverty meets homelessness and addiction by employing formerly incarcerated people. By channeling the skills, situational awareness, emotional intelligence, empathy, and lived experience of their Public Safety Practitioners, Urban Alchemy offers a peaceful and supportive presence, helping communities rebuild a sense of pride one person at a time.



Pat Swan with Dave Knego, M.C. Diane Dwyer and Board President Shirley Quitugua

### The Vera Haile Dalenberg Award Honoree Pat Swan

Long-term volunteer, Pat Swan, is this year’s Vera Haile Dalenberg Award Honoree. Pat has been a mainstay of Curry’s Annual Gala fundraising events for more than ten years. Her impressive career coupled with her expansive breadth of industry contacts, has made Curry’s Annual Gala fun, and financially successful, year after year.





## Government Funders

San Francisco Department of Disability  
and Aging Services  
San Francisco Department of  
Homelessness and Supportive Housing  
San Francisco Department of Public Health  
San Francisco Human Rights Commission  
San Francisco Human Services Agency  
San Francisco Mayor's Office of Economic  
and Workforce Development,  
Sustainability Initiative

## Major Donors

Todd & Sarah Aaronson  
James Addicott  
Marcy Adelman  
Nicolas Albert  
Evangalina Almirantearena  
Meg Autry, MD  
Shawn Azimi  
R. Duncan & Catherine Beardsley  
Jack Bernstein  
James David & Stephanie Bickham  
Jennifer Bonilla  
Andy Burns  
Rommel Cahayag  
Michael Caracciolo  
Cynthia K. Ceres  
Francis Charlton, JR., M.D.  
Greg Chin  
Catherine Chodorow and Richard Zercher  
Rick Crane  
Kerry Dantzig  
Maynard Jenkins & Javier Dávila  
Jonrie & Angel Dávila  
Celeste Delamore  
Angela Di Martino  
Timothy Dunn  
David Durham  
Diane Dwyer  
John C. Dwyer  
Patricia Dwyer  
Mike Etchemendy  
Tony Fazio  
Jeff Ferguson  
Susan A. Garbuio  
Jayne Garrison  
Steve Gibson  
Carl Goldberg  
Howard and Cindi Goldberg  
Nal Raj Goundar  
Shoshana Grammer  
Kari Gray  
Karen Hagen  
Stephen Chiles and Ann Hardesty  
Sally Hatchett  
Pamela E. Herlich

Bridget Holian  
Melissa Hong  
Susan K. Horst  
James Illig  
David Ishida  
Katherine Jagers  
Marie Jobling  
Graham Johnson  
Brian Jones  
Shobha Kaiwar  
Sean Kanakaraj  
Gay and Harvey Kaplan  
Greg Kaplan  
Pepper Karansky  
Zafir Khan  
Glenn Kramer  
Brandon Kroupa  
Joseph Kumph  
Anna Kuo  
Mike Kupiec  
Brittany Kuykendall  
Jessica Lane  
Laurence Lemaire  
Marilyn Leoncavello  
Algis Leveckis  
Hannah K. Lincecum  
Ramey Littell  
Klevin Lo  
Marc Loupe  
Lawrence B. and Elinore E. Lurie  
Daniel M. Guill  
Elizabeth Macedo  
Steven Machtinger  
Ali Machum  
Terry Magnin  
Jessica Mark  
Donald & Kathleen Mayeda  
Julie McHuron  
Shawn McKenna  
Beth McMahon  
David Meders  
Rae Mignola  
Robert Mignola  
Jacob Moffatt  
Ana Mooney  
Radha Nayak  
Michael Needham  
Alycia Norton  
Susan Obata, MD  
Alisa Oberschelp, MD  
Elizabeth Orlin  
Susan Pasley  
Beverly Pena  
Christina Pena  
Ian Pena  
Steven & Lisa Pena  
Carla Perissinotto MD, MHS  
Laura Peterson

Nancy Peterson  
Stephanie Jo Peterson  
Kathryn Petit  
Leonie Pinkham  
Mary Pless  
Jennifer Plotke  
Loren Pogir  
Patricia Pritchett  
Amy Purvis  
Todd Quackenbush  
Carter Quinby  
Shirley Quitugua  
Stephen R. Benzian, MD  
Anne Richards  
Helen Ripple  
Courtney Risman-Jones  
Marlene Robinson  
Tom Robinson  
Michael Rossi  
Donna Rowles  
Mark Russo  
Patricia Salber, M.D.  
Michelle Salow  
Cody Saunders  
Joshua Schiller  
Kathryn Schlough  
David Schwartz  
David Scott  
Mary Jo Segal  
Adiva Shah  
Viral Shah  
Kevin & Diane Shannon  
Laura Shannon  
Katherine and Robert Sharp  
Tim Sharp  
Toby Shorts  
Anne Simson  
Diane Sklar, MD  
Carol Laura Solfanelli  
Isis Spinola-Schwartz  
Nikila Srinivasan Sarang  
Peg Strub  
Brian & June Strunk  
Richard Sullivan  
Richard Sutherland  
Pat Swan  
Jean L. Tokarek  
Ann Tuszynski  
Lyla Unvala  
Peter Vagelatos  
Anthony & Julie Valente  
Virginia Van Zandt  
Mary Van Zomeren  
Janice Vela  
Margaret Wallhagen  
Hillary Walsh  
David Werdegarr, MD, MPH  
Blake West



Jonrie and Angel Dávila



Sandy Mori and Gay Kaplan



Duncan Beardsley, Katie and Bob Sharp and  
Howard Thornton



Aspen Insurance



Sterling Bank



Saint Francis Memorial Hospital



Reed Smith



Waymo



Golden State Warriors

Richard White  
 David Wingate  
 Linda Winn  
 Marty Winter  
 Yael Wulfovich  
 Dawb Yang  
 Melissa Yeung  
 Marcus Zachary, MD  
 Lagrima D. Zegarra

### Corporations and Foundations

Adobe  
 America's Best Local Charities  
 ApotheCom  
 Aspen Insurance  
 BlackRock  
 Community Tech Network  
 Community Thrift Store  
 Credit Karma

Delta Dental Foundation  
 Exelixis Inc  
 Facebook  
 Fidelity Charitable  
 Filoli Historic House and Garden  
 Hellman Foundation Fund  
 Henry Mayo Newhall Foundation  
 Honor  
 Horizons Foundation  
 Intel Foundation  
 Joseph L. Barbonchielli Foundation  
 Joyal Homes Inc.  
 JW & HM Goodman Family Foundation  
 Kaiser Permanente  
 McNabb Foundation  
 Metta Fund  
 Microsoft Corporation  
 Mitchell's Ice Cream  
 Reuben, Junius & Rose, LLP  
 Saint Francis Foundation

Salesforce.com, Inc.  
 San Francisco Marin Medical Society  
 SF Jazz Center  
 Shivshakti Foundation  
 SoMa Equity Partners  
 St. Ignatius Parish  
 Sterling Bank & Trust  
 Stupski Foundation  
 Sutter Health/CPMC  
 TASI Bank, Division of Bank of Guam  
 Tenderloin Neighborhood Development Corporation  
 The Harry and Jeanette Weinberg Foundation  
 University Mound Ladies Home  
 Vanguard Charitable  
 Waymo LLC  
 William G Irwin Charity Foundation  
 Zendesk, Inc.  
 ZS Associates, Inc.

## Volunteers Return to Curry Senior Center



Employees from Home Instead volunteering at Curry's Dining Room.

In collaboration with Project Open Hand, and with the help of our amazing volunteers such as **Home Instead**, Curry Senior Center, provides two meals daily in Curry's Dining Room seven days a week, every day of the year. With shelters closed during the day, these meals are essential for our older adults, many of whom are unhoused. Last year, the Dining Room **provided 1,770 meals with an average of 50 meals per client.**

In collaboration with Project Open Hand, and with the help of our amazing volunteers such as **Home Instead**, Curry Senior Center, provides two meals daily in Curry's Dining Room seven days a week, every day of the year. With shelters closed during the day, these meals are essential for our older adults, many of whom are unhoused. Last year, the Dining Room **provided 1,770 meals with an average of 50 meals per client.**



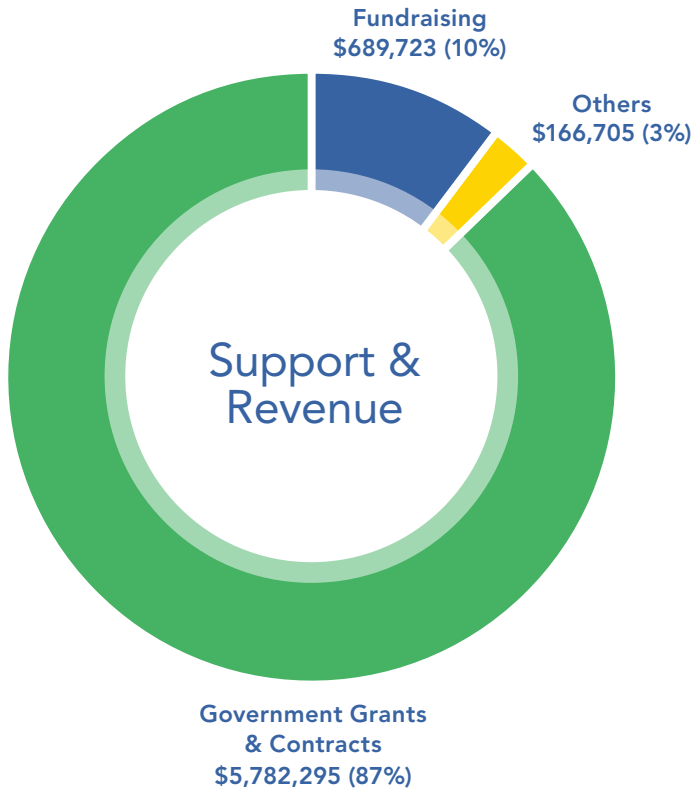
Veronika Fimbres being interviewed by volunteer Jack Sesto (BOMA Group).

Sit down with our older adults. **"Do Ask, Do Tell"** is a Curry-led initiative that shines a light on the unique lives of the LGBTQ+ older adults living in the Tenderloin Community. As part of the initiative, volunteers from the **BOMA (Building Owners and Managers Association) Group** conducted 20 interviews in an effort to capture the unique lives and experiences of our LGBTQ+ clients. The interviews are set to be published as a book in early 2024.

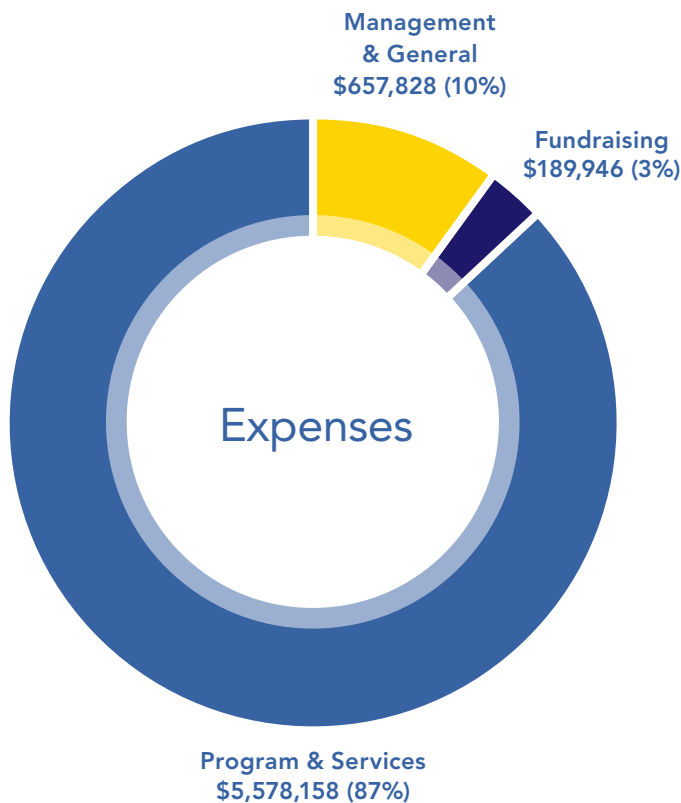
Sit down with our older adults. **"Do Ask, Do Tell"** is a Curry-led initiative that shines a light on the unique lives of the LGBTQ+ older adults living in the Tenderloin Community. As part of the initiative, volunteers from the **BOMA (Building Owners and Managers Association) Group** conducted 20 interviews in an effort to capture the unique lives and experiences of our LGBTQ+ clients. The interviews are set to be published as a book in early 2024.

# Year-End Financials

July 2022–June 30, 2023



Government Grants & Contracts	\$5,782,925	87%
Fundraising	689,723	10%
Others	166,705	3%
<b>TOTAL EXPENSES</b>	<b>\$6,639,353</b>	<b>100%</b>



Program & Services	\$5,578,158	87%
Management & General	657,828	10%
Fundraising	189,946	3%
<b>TOTAL EXPENSES</b>	<b>\$6,419,929</b>	<b>100%</b>

## Special Thanks to Dolby for their Support of Curry's Quality of Life Programs

Quality of Life programs provide older adults with weekly opportunities to meet and build friendships. With Dolby's help, Curry is able to ensure older adults can enjoy the many sights the City has to offer. Through this program, clients have visited museums, theaters, and parks, including the Palace of Fine Arts, the Legion of Honor, and the Museum of Modern Art. In a year end survey, **90% of program participants reported that engagement with Curry programs reduced their feelings of isolation.**



Legion of Honor



Attending Locust Have No King



Palace of Fine Arts



San Francisco Modern Art Museum



Conservatory of Flowers



Japanese Tea Garden